BOOKING FORM – CAMPING PITCH

Camping les Varennes – Raise Maritaise – BP 20026 – 17580 Le Bois Plage en Ré - France
Phone: +33 546 09 15 43 – info@les-varennes.com – www.les-varennes.com

Customer Number: ……..

Validation Date: ……..

LAST NAME ……..…….…….... First name ……..…… Date of birth ….. /…… /……..

Address ……..……..……..…….

Post code / Town / Country ……..

Phone ……..…. Mobile ……..…….. E-mail …….

Persons staying:

LAST NAME …….. First Name …….. Date of birth …. / …. / …..

LAST NAME …….. First Name …….. Date of birth …. / …. / …..

LAST NAME …….. First Name …….. Date of birth …. / …. / …..

LAST NAME …….. First Name …….. Date of birth …. / …. / …..

LAST NAME …….. First Name …….. Date of birth …. / …. / …..

Date of arrival: ……..…..…… **Date of departure:** ……..……..……..

CAMPING PITCH (6 max)

Caravan ❑ Motorhome ❑ Campervan ❑ Tent ❑

(7.50m max with the caravan coupling) (7.50m max) (7m max)

Sizes of your equipment: …… x …… meters

Electricity included (10 Amp) - All our electric hook-ups are at the European standard

Fridge rental (on booking only: 70 € per week) ❑

Booking + 30 days before the arrival:
- Down payment of 25%
- The balance of the stay is payable 30 days before the arrival

+ Bookings fees: 24€ from 03/07 to 29/08

Booking - 30 days before the arrival:
- The total amount of the stay is payable at the booking
- Less than 30 days before your arrival the following payment methods are accepted: Credit card and bank transfer.

❑ **Cancellation insurance : 3,5% of the amount of the day ……€**

Dog ❑ Breed: ……
(Only 1 per pitch or accommodation, dogs of 1st, 2nd category and molosser are not allowed)

Number of cars: …… **Registration numbers:** ……..……..……..……...
(Limited to one per pitch. Additional cars must be parked in the car park)

Special request: ……..
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To confirm, I make a first payment by: Amount: ..... €

❑ Bank transfer (from a foreign country IBAN: FR76 1333 5004 0108 0039 5055 234 / BIC: CEPAFRPP333)

❑ Credit card (online or by the phone)

I have read and herewith accept the terms of booking. I accept that there can be no refunds in the event of an early departure.

Date: Stamp and signature of the campsite:
Signature:

Please send us back this contract, we will return a copy of it with the confirmation of your reservation

GENERAL CONDITIONS OF SALE

In order to be able to benefit from the services offered by the Les Varennes campsite and to ensure that your holiday takes place in good conditions, we ask you to read the general conditions of sale below.
These conditions govern the sale of holidays as well as the services offered by Camping Les Varennes and are valid at the time the order is placed.

Booking a stay implies full acceptance of our general terms and conditions as well as the house rules.

BOOKING CONDITION

- The campsite offers family-oriented holidays, in the traditional sense, and the accommodation is specially designed for this purpose. The campsite therefore reserves the right to refuse any booking that is contrary to this principle, or that seeks to divert it.
- The campsite is free to accept or refuse all reservation requests, depending on availability or any other legitimate reason.
- The reservation becomes effective only with the agreement of the campsite, after reception of the deposit and after reception of either the reservation contract duly completed and signed, or after acceptance of the general conditions of sale during the online reservation.
- The reservation of a camping pitch or a rental is made on a strictly personal basis. Under no circumstances may you sublet or transfer your reservation without the prior consent of the campsite. The contracting party must be present during the entire stay.
- All contractors must be at least 18 years old.
- Throughout the campsite, children are under the responsibility and supervision of their parents or legal guardians.
- Minors must be accompanied by their parents or legal guardians.

Camping pitch

- The package includes a pitch with electricity for a tent, caravan or camper van for 1 or 2 people, access to the sanitary facilities and the reception facilities.

The maximum capacity of a pitch is 6 people, a baby or a child counting as one person.
Only one vehicle per pitch is allowed.
It is imperative to communicate to us at the time of booking the details of all the equipment to be installed during the stay as well as the identity of all the participants.

Rental

- The rental accommodation is fully equipped.

The basic package is from 2 to 6 places depending on the type of accommodation, it being specified that a baby or a child counts as one person. No additional installation (tent) is allowed on the pitch.
Only one vehicle per pitch is allowed.

- Reservation fees: 24€ from 03/07/2027 to 29/08/2027.

Participants

- The campsite reserves the right to refuse access to families arriving with a number of participants greater than the capacity of the accommodation or pitch rented.

We remind you that babies and children are considered as a person in their own right and must be counted in the number of participants in the stay.

Deposit

For all bookings of rental accommodation, a deposit will be required on arrival in the form of a bank transfer or cash (cheques are not accepted): 270€ for all furnished accommodation.
The deposit will be cancelled within 7 days after your departure and after control by our teams.
The cash deposit will be returned to you on the day of your departure after an inventory of fixtures.

PRICES AND TOURIST TAX

- Prices shown are effective for the 2026 season.

They correspond to one night and are quoted in euros, including VAT.

- The tourist tax varies according to the local council.

CONDITIONS OF PAYMENT

- For bookings made more than 30 days before the start of the stay, a deposit of 25% of the price of the services booked, plus administration costs, must be paid on booking. The balance must be paid at the latest 30 days before the start of the stay. The deposit paid is deductible from the amount of the stay and the booking fee is not deductible.
- For bookings made less than 30 days before the start date of the stay, full payment must be made at the time of booking.
- We remind you that you have 8 days to send us your deposit, after this period the cancellation will be systematic.
- In the event of non-payment of the deposit at the time of booking or of the balance at the latest 30 days before the start of the stay by the client, the campsite reserves the right to cancel the booking and to reoffer the accommodation or pitch for rent.

The 25% of the amount of the stay, paid as a deposit, as well as the booking fees will be definitively acquired.

METHOD OF PAYMENT

- The following methods of payment are accepted: Cheque, holiday vouchers (ANCV), credit card and bank transfer. When sending holiday vouchers, it is advisable to send them by registered post. Otherwise, the campsite declines all responsibility in case of loss or theft during the delivery of the payment.

Holiday vouchers must be returned with their original stubs. The name field must be filled in, they must be detached from the cheque book and not stapled or taped.

- Less than 30 days before arrival the following payment methods are accepted: Credit card and bank transfer. Any payment by cheque or holiday vouchers received at the campsite less than 30 days before arrival will be refused.

CANCELLATION AND ALTERATIONS

1. Booking Alterations

The client may request a change to his or her stay at the same campsite (dates, type of accommodation) on written request to the campsite (by post or e-mail), subject to availability and according to the rates in force. No postponement will be accepted for the following season. In the absence of a modification, the client must make his stay under the initial conditions of the reservation or cancel it according to the conditions of the cancellation insurance.

- Any changes to the contract must be notified on arrival. Only those persons whose names and ages appear on the contract will be accepted. In the event of an inaccurate declaration by the hirer, the present contract will be cancelled by right and the sums paid will be retained by the hirer.
- Any request to increase the length of your stay will be carried out according to availability and current rates.
- Any request to reduce the length of your stay is considered a 6partial cancellation and will be subject to the cancellation and interruption terms and conditions.
- You must notify us of any delay in your arrival, in order to keep your rental. The manager reserves the right to dispose of the accommodation if there is no news 48 hours after the planned arrival date.

2. Unused Facilities

- Any interrupted or shortened stay (late arrival, early departure, whatever the reason) due to your fault cannot give rise to a refund.

3. Cancellation of the stay

All requests for cancellation must be sent by post to the campsite's postal address or by e-mail.
by post to the campsite's postal address or by e-mail.
Cancellations made by telephone cannot be taken into account. Any cancellation will result in the cancellation of the reservation and the campsite reserves the right to offer the accommodation for rent again.

- **Cancellation insurance is highly recommended,** Cancellation insurance must be taken out and paid for at the time of booking or at the latest within 48 hours of booking (3.5% of the total cost of the stay)
- If you cancel your booking without taking out cancellation insurance, all sums paid will be retained and no refund will be made. If you have taken out a cancellation guarantee, the sums paid may be covered by the guarantee according to the general cancellation conditions.
- In the event of withdrawal 30 days before the date of arrival, the deposit will be retained; after this period, all sums paid will be retained.

In all cases, the management fee will be retained. When the stay is fully paid, there is no refund possible.

YOUR STAY

Arrival

- Arrival times: Camping pitches are available from 2pm. Rental accommodation from 4pm.
- We remind you that for the booking of a rental property, a deposit will be required on arrival in the form of a bank imprint or cash (cheques are not accepted): 270€ for all furnished accommodation.

Responsibility

- The campsite is not liable for: robbery, loss or damage of any kind during or following the stay / breakdown or disablement of technical equipment. It is the camper's responsibility to take out insurance: the camper is responsible for the surveillance of his personal objects (bicycles, etc.). The campsite declines all responsibility in the event of an incident for which the camper is liable.

Rules of Procedure

- All customers must comply with the house rules.
- Each tenant is responsible for any disturbance or nuisance caused by persons staying with or visiting the tenant.

Visitors

- Only guests staying at the campsite, after having been authorised by the manager or his representative and having paid the current tariff, visitors will be allowed on the campsite. You must go through the campsite reception. Visitors' cars are not allowed on the campsite.

Departure

- Camping pitches: on the day of departure indicated on the contract, the pitch must be vacated before noon.
- Rental accommodation: on the day of departure indicated on your contract, the rental accommodation must be vacated before 10am. The accommodation will be returned in a clean and tidy condition, and the inventory will be checked. Any broken or damaged objects will be charged to you, as well as the restoration of the premises if necessary. The deposit will be returned to you within 7 days after your departure, after deduction of the indemnities retained, on supporting invoices, for any damage noted by the inventory of fixtures inventory of fixtures at the end of your stay.

The withholding of the deposit does not exclude additional compensation in the event that the costs exceed the amount of the deposit.

- If the accommodation has not been cleaned before your departure, you will be asked to pay a cleaning fee of €100 including VAT for a 2 bedrooms mobile home or €150 including VAT for a 3 bedrooms mobile home
- If bare pitch has not been cleaned before your departure, you will be asked to pay a cleaning fee of at least €100 including VAT.
- For late departures, you may be charged an additional day at the applicable nightly rate.

DISPUTES

Any complaint concerning the non-conformity of the services in relation to the contractual commitments can be reported by post or e-mail to the campsite manager concerned.

MEDIATION

- In accordance with the provisions of the Consumer Code concerning the "mediation process for consumer disputes", the customer has the right to have recourse free of charge to the mediation service offered by the campsite. The "consumer law" mediator thus proposed is CM2C. This system can be contacted by :

- By electronic means www.cm2c.net - By postal means CM2C 49 rue de Ponthieu 75008 Paris.

IMAGE RIGHTS

- You authorize Camping Les Varennes as well as any person that Camping Les Varennes wishes to replace, to photograph you, to record or film you during your stay and to exploit the said images, sounds, videos and recordings on all media (in particular on the Camping Les Varennes websites or web pages -including Facbook and Instagram-on the Camping Les Varennes presentation and promotion media and on the travel or tourist guide)This permission applies both to you and to the people staying with you. Its sole purpose is to ensure the promotion and animation of the Les Varennes establishment and will not in any way damage your reputation. This authorization is granted free of charge for all countries and for a period of 5 years.